

# Bayside Pet Emporium

78 Whisk Drive

Whitestone, VA 22578

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# 2023 Daycare and Boarding Policies

Owner Name(s): \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_ City/State: \_\_\_\_\_ Zip: \_\_\_\_\_

Cell/Work Phone: \_\_\_\_\_ Home Phone: \_\_\_\_\_

Email Address \_\_\_\_\_ Primary Veterinary Hospital: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

**\*EMERGENCY CONTACT CANNOT BE YOURSELF AND NOT SOMEONE TRAVELING WITH YOU\***

Additional contact(s) approved to pick up your pet(s)

\_\_\_\_\_

## Pet Information

Name: \_\_\_\_\_ Breed: \_\_\_\_\_ Age/DOB: \_\_\_\_\_ Sex: \_\_\_\_\_ Altered: \_\_\_\_\_ Color: \_\_\_\_\_

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**\*WE ARE CLOSED EVERYDAY FROM 1:00PM-2:00PM FOR LUNCH\***

Boarding drop off/pick up times: Monday-Friday 8:00am-3:30 pm

Saturday & Sunday 8:00am-9:00am

Daycare: Monday-Friday 7:30am-4:45pm

## Please read and initial the following:

**VACCINATION AND HEALTH POLICY:** In order to participate in boarding/daycare services all pets must be current on all of BPE's required medical services *prior* to staying. If your pet received vaccinations from a clinic other than Bayside Animal Hospital, **YOU** are responsible for having your records sent via e-mail or fax. All pets must be free of external parasites (fleas, ticks, etc) or they will be treated upon arrival at the owner's expense. We are unable to make any exceptions to our required vaccines or services unless a signed and dated letter is provided by your pet's veterinarian to medically exempt them from a specific requirement.

**Dog Requirements:** Rabies, Distemper/Parvo, Bordetella (Kennel Cough), Influenza (Flu)

**Cat Requirements:** Rabies, FVRCP (Upper Respiratory Complex)

**PLAYTIME POLICY:** While our staff enjoys having as many pets in group play as possible, please understand that playstyle evaluations are not guaranteed during your pet's stay with us. There's no timeline in which a playstyle evaluation will occur or be completed. Evaluation is based on *each individual pet's comfort level* with safety as a priority. Unspayed and unneutered pets will not be allowed to play with others.

**LEASHES AND COLLARS:** All pets are required to arrive and depart on a leash. We strongly discourage the use of retractable leashes. If you must use a retractable leash it needs to be locked with no more than 4 feet of length.

**MARKETING CONSENT:** Your pets' picture or video may be taken while they are with us and used for Bayside Pet Emporium's advertisement (<http://www.baysidepetemporium.com/>) or other social media purposes (FaceBook, Instagram, etc). Please indicate if you authorize their pictures/videos to be posted or used.

- I approve for Bayside Pet Emporium to post and use pictures/videos taken of my pet.  
 I DO NOT approve Bayside Pet Emporium to post or use any pictures/videos taken of my pet.

**COURTESY** While we take every precaution to avoid illness/ injury to our guests, accidents do happen! Should your pet develop any medical issues due to our boarding environment, our doctors at Bayside Animal Hospital will see them for a courtesy exam. This courtesy exam only covers medical issues caused by or due to our boarding environment. It does not cover pre-existing conditions that may flare up while your pet is boarding with us.

**If there is an emergency that requires immediate attention your pet will be treated immediately and you will be responsible for all related charges. For other incidents that are not emergent, our vet staff will contact you first for approval prior to performing treatment(s).**

The boarding of animals is subject to Article 3.1 of Chapter 27.4 of Title 3.2. If your pet becomes ill or is injured while in the custody of Bayside, Bayside shall provide the animal with emergency veterinary treatment for the illness or injury and the owner shall bear the reasonable and necessary cost of the emergency treatment.

The owner will pay a minimum of \$55 for the exam. If the veterinarian is called in after hours or on the weekend the emergency fee can range between \$100-\$300.

**MEDICATION POLICY:** All medications must come in their **original, labeled packaging**. We cannot accept medications in a pet's food or in any secondary packaging (ziploc bags, tupperware, etc). If you do not bring your pet's medication in the proper packaging, we will not be able to administer it while they are in our care. Over the counter supplements and vitamins must follow these same rules and regulations.

**ITEMS FROM HOME:** We will only accept **up to 2 toys per pet** to ensure they are not misplaced. We provide elevated Kuranda® beds. You will be charged a \$100 replacement should your pet destroy it. Feel free to bring your dog's WASHABLE bed or blanket from home for them to enjoy during their stay.

**FEEDING POLICY:** If you are bringing your pet's food from home, it must be pre-bagged per feeding and labeled with your dog's FIRST and LAST name. This ensures that everyone is receiving the correct food and nothing is getting mixed up. *We will not accept large bags of food or containers full of food. We are unable to store these items during your pet's stay.*

Please circle YES or NO to the following:

- Can your pet jump, climb, or scale a 6 foot fence? **YES NO**  
Is your pet inclined to dig out/under our fence enclosure? **YES NO**  
Is your pet a destructive chewer? **YES NO**  
Does your pet eat items such as rocks, toys, blankets etc.? **YES NO**  
Can we provide blankets/bedding? **YES NO**  
Can your pet participate in group play with like-minded others? **YES NO**  
Can we give Pro-Pectalin (a probiotic) if an upset stomach occurs? (\$0.25 daily) **YES NO**  
Can we give a scoop of Purina EN (wet food) to encourage eating if needed? **YES NO**  
Can we give Vetriscience Composure (calming support) if stressors occur?(\$1.00 daily) **YES NO**  
Can we give treats? (Blue Buffalo Health Bars) **YES NO**

We thank you for the privilege of caring for your pets!

*By signing below, you are stating that you have read, understand, and agree, to the terms and conditions explained in this document.*

Signature \_\_\_\_\_ Printed Name \_\_\_\_\_ Date \_\_\_\_\_